GOVT. D.B. GIRLS P.G. (AUTONOMOUS) COLLEGE RAIPUR, CHHATTISGARH



SYLLABUS

M.Com. IV-Semester

Examination: 2018-19

Faculty Of Commerce

GOVT.D.B.GIRLS P.G. (AUTONOMOUS) COLLEGE , RAIPUR (C.G.) Faculty of Commerce

M.Com. 2018-19

		<u>Paper</u>		<u>The</u>	<u>ory</u>	<u>Inter</u>	<u>nal</u>	<u>Sem</u>		
<u>S.No</u>	Title of the paper	<u>No.</u>	<u>Cre</u> <u>dits</u>	Max. Marks	Min. Marks	Assesi (Avera two	nge of	<u>(01</u>	<u>1e)</u>	- Total
						Max.M	Min.M	Max.M	Min.M	<u>10tai</u>
M.Con	M.ComI Semester							I		
	M.ComIV Semester									
01.	Financial Management	I	4	80	16	10	2	10	2	100
02.	Personnel Management	II	4	80	16	10	2	10	2	100
03.	Production Management	III	4	80	16	10	2	10	2	100
04.	Strategic Management	IV	4	80	16	10	2	10	2	100
05.	Project and Viva-Voca	V	4	100		50)+50			100
			·		•	•		To	otal	500
	Total	Credits	100				To	tal Ma	rks	2000

GOVT.D.B.GIRLS P.G. (AUTONOMOUS) COLLEGE, RAIPUR (C.G.)

Faculty of Commerce

M.COM 2018-19

शासकीय दू.ब.महिला स्नातकोत्तर (स्वशासी) महाविद्यालय, रायपुर (छ.ग.) स्वशासी परीक्षा प्रकोष्ठ

स्नातकोत्तर सेमेस्टर परीक्षा के लिए प्रश्नपत्र का प्रारूप एवं अंक विभाजन

सत्र 2018-19 से स्वशासी रनातकोत्तर परीक्षाओं के लिए प्रश्नपत्र के प्रारूप में संशोधन किया गया है। संशोधित प्रारूप प्रथम एवं द्वितीय सेमेस्टर के सभी प्रश्नपत्रों के लिए लागू होगा। नए प्रारूप के मुख्य बिन्दु निम्नानुसार है-

- प्रश्नपत्र पूर्ववत् 80 अंकों का होगा।
- II. प्रत्येक प्रश्नपत्र में इकाईवार प्रश्न पूछे जाएं
- III. प्रत्येक इकाई से निम्नानुसार प्रश्न होने चाहिए।

खण्ड अ अति लघुउत्तरी प्रश्न (एक या दो वाक्यों में उत्तर) अथवा वैकल्पिक प्रश्न

खण्ड ब लघु उत्तरी प्रश्न (200 से 250 शब्दों में उत्तर)

06 अंक

खण्ड स दीर्घ उत्तरी प्रश्न (400 से 450 शब्दों में उत्तर)

- 10 अंक

	इकाई—I	इकाई—II	इकाई—III	इकाई—IV	योग
अतिलघुउत्तरी अथवा वैकल्पिक (2 प्रश्न) (अधिकतम 2 वाक्य में)	2X2=4 अंक	2X2=4 अंक	2X2=4 अंक	2X2=4 अंक	16
लघउत्तरी (1 प्रश्न) 200-250 शब्द	1X6=6 अंक	1X6=6 अंक	1X6=6 अंक	1X6=6 अंक	24
दीर्घ उत्तरी (1 प्रश्न) 400-450 शब्द	1X10=10 अंक	1X10=10 अंक	1X10=10 अंक	1X10=10 अंक	40
	कुल अंक				80

नोट-

- 1. खण्ड अ के सभी प्रश्न अनिवार्य होंगे।
- 2. खण्ड ब तथा खण्ड स के प्रत्येक इकाई के 2 प्रश्न होंगे जिनमें से एक को हल करना अनिवार्य है।
- 3. उपरोक्तानुसार प्रत्येक इकाई से 2 अनिवार्य अति लघुउत्तरी प्रश्न अथवना वैकल्पिक प्रश्न (2+2=4 अंक) खण्ड ब से लघुउत्तरी प्रश्न (6 अंक) खण्ड स से दीर्घ उत्तरी प्रश्न (10 अंक) के पूछे जाएंगे। इस तरह प्रत्येक इकाई से 20 अंक तथा पाठ्यकम की चार इकाईयों से कुल 80 अंक के प्रश्न होंगे।
- 4. अंग्रेजी साहित्य के कुछ प्रश्नपत्रों में साहित्यिक पाठ (Literary texts) सम्मिलित हैं। इन प्रश्नपत्रों में लघुउत्तरी प्रश्न के रूप में 04 अंकों का एक व्याख्यापरक प्रश्न (annotation) प्रत्येक इकाई से पूछा जाएगा। जिन प्रश्नपत्रों में साहित्यिक रचनाओं का पाठ शामिल नहीं हैं, उनके लिये प्रश्नपत्र प्रारूप तथा अंक विभाजन यथावत उद्या।
- 5. आंतरिक मूल्यांकन परीक्षा यथावत निम्नानुसार होगी।
 - i. प्रत्येक प्रश्न में आंतरिक जाँच परीक्षा 10 अंक
 - ii. प्रत्येक प्रश्न पत्र का सेमीनार
- 10 अंक
- iii. किसी एक प्रश्न पत्र में आंतरिक जाँच परीक्षा + सेमीनार तथा शेष प्रश्नपत्रों में आंतरिक जाँच परीक्षा+ सत्रीय कार्य के लिये परीक्षार्थी के प्राप्तांकों के औसत की गणना कर उसे मान्य किया जाएगा।



M.Com.

BOARD OF STUDIES (2018-19)

S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(Much
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Jan 10 8
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	2030818
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex-Student	(m) usery

Govt. D.B. Girls P.G. Autonomous College, Raipur (C.G.) Faculty of Commerce

M. Com. IVth Semester

Special attention to the students. Students are required to select any one Specialization out of four suggested below.

Optional – Specialization

Optional Group – (A) Marketing

Optional Group – (B) Management

Optional Group – (C) Banking and Insurance

Optional Group – (D) Taxation and Accounting

Optional Group – (A)Marketing

Paper	Paper Code	Name of the Paper	Marks
Paper – A I	401	Principle of	80+10+10
		Marketing	
Paper – A II	402	Advertising &	80+10+10
		Sales Management	
Paper – A III	403	Marketing	80+10+10
		Research	
Paper – A IV	404	International	80+10+10
_		Marketing	

Optional Group – (B) (Management)

Paper	Paper Code	Name of the Paper	Marks
Paper – B I	411	Financial	80+10+10
		Management	
Paper – B II	412	Personnel	80+10+10
		Management	
Paper – B III	413	Production	80+10+10
		Management	
Paper – B IV	414	Strategic	80+10+10
		Management	

Optional Group – (C) (Banking and Insurance)

Paper	Paper Code	Name of the Paper	Marks
Paper – C I	421	Banking Practices	80+10+10
Paper – C II	422	Banking Institution	80+10+10
		in India	
Paper – C III	423	Life Insurance	80+10+10
Paper – C IV	424	General Insurance	80+10+10

Optional Group – (D) (Taxation and Accounting)

Paper	Paper Code	Name of the Paper	Marks	
Paper – D I	431	Direct Tax in India	80+10+10	
Paper – D II	432	Indirect Tax	80+10+10	
Paper – D III	433	Accounting in Service Sector	80+10+10	
Paper – D IV	434	Accounting Methods	80+10+10	

महत्वपूर्ण नोट :

- 1. सत्र 2015—16 से एम. कॉम. प्रथम, द्वितीय एवं तृतीय सेमेस्टर में सभी प्रश्न—पत्र अनिवार्य होंगें। उक्त परीक्षा में वैकल्पिक प्रश्न—पत्र चयन की व्यवस्था नहीं होगी।
- 2. एम. कॉम. चतुर्थ सेमेस्टर में विशिष्टिकरण समूह (A), (B), (C) या (D)में से किसी भी एक वैकल्पिक समूह का चयन कर उस समूह के सभी चार प्रश्न-पत्र अनिवार्य रूप से लेने होंगें।
- 3. एम. कॉम. चतुर्थ सेमेस्टर में उपरोक्त विशिष्टीकरण समूह के अतिरिक्त 50 अंक की मौखिक परीक्षा तथा 50 अंक का परियोजना प्रतिवेदन (अधिकतम 50 पृष्ठों का) तैयार करना अनिवार्य होगा। यह प्रतिवेदन वाणिज्य या प्रबन्ध विषय से सम्बन्धित होगा।
- 4. सभी प्रश्न-पत्रों में लिखित परीक्षा 80 अंकों की तथा 10 अंकों की आन्तरिक मूल्यांकन परीक्षा एवं 10 अंको का सेमीनार होगा। आन्तरिक मूल्यांकन एवं सेमीनार के अंक परीक्षार्थियों की उपस्थिति, सेमीनार, शोध एवं शैक्षणिक कार्य में भागिता, इकाईवार मूल्यांकन परीक्षा आदि के आधार पर प्रदान कियेजायेंगे।
- 5. आन्तरिक परीक्षा एवं सेमीनार में प्रश्नपत्रवार न्यूनतम उत्तीर्णांक 20%होगा। जो अध्यादेश क्रमांक 170 के प्रावधानों के अनुसार बंधनकारी होगा।

BOARD OF STUDIES (2018-19)					
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE	
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(Mucch)	
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	1000 20 C	
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	203.418	
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	Be	
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(m) usery	

Department of Commerce

एम.कॉम. चतुर्थ सेमेस्टर(M.Com. Fourth Semester) विशिष्टिकरण : (A)विपणन

Specialization : (A) Marketing

(1) विपणन के सिद्धान्त (प्रश्नपत्र —: **A**—प्रथम)

PRINCIPLE OF MARKETING (Paper – : A-First)

Max.M. 80 Min.M. 16

OBJECTIVE -

The Objective of this course is to facilitate understanding of the conceptual framework of marketing and its applications in decision making under various environmental constraints.

- **Unit I**Introduction Meaning, nature, scope and importance of marketing;
 Marketing concept and its evolution; Marketing mix; Strategic marketing planning an overview.
- Unit II Market Analysis and Selection Marketing environment macro and micro components and their impact of marketing decisions; Market segmentation and positioning; Buyer behaviour; Consumer versus organizational buyers; Consumer decision making process.
- Unit III Product Decisions Concept of a product; Classification of products; Major product decisions; Product line and product mix; Branding; Packaging and labelling; Product lifecycle strategic implications; New product development and consumer adoption process.

Pricing Decisions – Factors affecting price determination; Pricing policies and strategies; Discounts and rebates.

Unit – IV Distribution Channels and Physical Distribution Decisions – Nature, functions, and types of distribution channels; Distribution channel intermediaries; Channel management decisions; Retailing and wholesaling. Physical Distribution Management.

BOARD OF STUDIES

		(2010 13)		
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF SIGNAT	TURE
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman (f)	de
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	1090
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	18.
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	_
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	4

Govt.D.B. Girls P.G. Autonomous College, Raipur (C.G.) Department of Commerce

एम.कॉम. चतुर्थ सेमेस्टर(M.Com. Fourth Semester)

विशिष्टिकरण : (A)विपणन

Specialization: (A) Marketing

विज्ञापन एवं विक्रय प्रबन्ध – (प्रश्नपत्र : A – द्वितीय)

ADVERTISING & SALES MANAGEMENT (Paper : A – Second)

Max.M. 80 Min.M. 16

- **Unit I**Introduction: Concept, Scope, Objectives and Functions of Advertising. Role of Advertising in marketing mix and the advertising process. Legal, ethical and social aspect of advertising.
- **Unit II Pre-launch Advertising Decision**: Determination of target audience, Advertising Media and their choice. Advertising messages, Layout of advertisement and Advertising Appeal, Advertising Copy.
- **Unit III Promotional Management :**Advertising Department, Role of Advertising Agencies and their Selection, Advertising Budget, Evaluation of Advertising Effectiveness.

Personal Selling :Meaning and Importance of Personal Selling, - Difference between Personal Selling, Advertising and Sales Promotion.

Methods and Procedure of Personal Selling.

Unit – IVSales Management :Concept of Sales Management, Objectives and Functions of Sales Managements. Sales Organization, Management of Sales force and Sales force objectives, Sales force Recruitment :- Selection, Training, Compensation and Evaluation.

BOARD OF STUDIES (2018-19)					
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE	
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(i) Much	
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Carrio 20	
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20%-818	
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B	
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(Wusey	

Department of Commerce

एम.कॉम. चतुर्थे सेमेस्टर(M.Com. Fourth Semester) विशिष्टिकरण : (A)विपणन

Specialization: (A) Marketing विपणन अनुसंधान (प्रश्नपत्र: A तृतीय)

MARKETING RESEARCH (Paper: A - Third)

Max.M. 80 Min.M. 16

Unit – I Marketing Research : An Introduction ; Marketing Decisions ; Marketing Research and Information System.

Unit – II Marketing Research Methodology, Research Design. Organization of Marketing Research. Specialised areas of application of marketing research.

Unit – III Specialised Techniques of Marketing Research. Motivation Research.

Unit – IV Advertising Research : Planning and Procedure, New Product Research.

BOARD OF STUDIES (2018-19)IN THE CAPACITY OF INSTITUTION S.NO **NAME** Gyanendra Shukla Govt. D.B.Girls PG (Autonomous) Chairman H.O.D College, Raipur (C.G.) Dr. O.P Chandrakar P.G College, Kurud, Subject Expert 2. Govt. (V.C Nominee) Principal Dhamtari(Chhattisgarh) Govt.P.G.Arts and Commerce College Subject Expert 3. Dr.Sudhir Kumar Sharma Bilaspur.(C.G) (Principal Nominee) Professor 4. Mrs. Ritu Marwah Govt. D.B.Girls PG (Autonomous) Member of the Department Asstt. Professor College, Raipur (C.G.) Ex-Student Govt. D.B.Girls PG (Autonomous) 5. Ms. Neha Dubey College, Raipur (C.G.)

Department of Commerce

एम.कॉम. चतुर्थ सेमेस्टर(M.Com. Fourth Semester) विशिष्टिकरण : (A)विपणन

Specialization : (A) Marketingअन्तर्राष्ट्रीय विपणन (प्रश्नपत्र : A चतुर्थ)

INTERNATIONAL MARKETING (Paper: A - Fourth)

- Unit I International Marketing; Meaning; Scope, benefits and difficulties of International Marketing: International marketing and Domestic Marketing, reasons for entering International marketing. International marketing environment; Identifying and selecting foreign market.
- **Unit II** Foreign market entry mode : Product designing, standardisation Vs. Adaptation ; Branding, Packaging and Labelling.
- Unit III Quality issues and after sales service; International pricing; International price quotation; payment terms and methods of payment.
 Promotion of products and services abroad: International channels of distribution; Selection and appointment of foreign sales agents. Logistic decision.
- **Unit IV** Export policy and practices in India, Trends in India's foreign trade, steps in starting export business; Export finance, documentation and procedure.

BOARD OF STUDIES (2018-19)						
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE		
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(i) much		
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Jan 200 20		
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 818		
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B		
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(m) usery		

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester विशिष्टिकरण : (B)प्रबन्ध

Specialization : (B) Management FINANCIAL MANAGEMENT (Paper B – I)

वित्तीय प्रबन्ध (प्रश्नपत्र —: Вप्रथम)

Max.M. 80 Min.M. 16

OBJECTIVE

The objective of this course is to help students of understand the conceptual framework of financial management, and is applications under various environmental constraints.

COURSE INPUTS

Unit – I Financial Management :Meaning, nature and scope of finance; Finance functions - investment, financing and dividend decisions.

Capital Budgeting: Nature of investment decisions; Investment evaluation criteria - net present value, internal rate of return, profitability index, payback period, accounting rate of return; NPV and IRR comparison; Capital rationing; Risk analysis in capital budgeting.

Unit – II Cost of Capital :Meaning and significance of cost of capital; Calculation of cost of debt, preference capital, equity capital and retained earnings; Combined cost of capital (weighted); Cost of equity and CAPM.

Operating and Financial Leverage :Measurement of leverages; Effects of operating and financial leverage on profit; Analysing alternate financial plans; Combined financial and operating leverage.

Unit – III Capital structure Theories :Traditional and M.M. hypotheses -without taxes and with taxes; Determining capital structure in practice.

Dividend Policies: Issues in dividend decisions, Walter's model, Gordon's model, M-M hypothesis, dividend and uncertainty, relevance of dividend; Dividend policy in practice; Forms of dividends; Stability in dividend policy; Corporate dividend behaviour.

Unit – IV Management of Working Capital: Meaning, significance and types of working capital; Calculating operating cycle period and estimation of working capital requirements; Financing of working capital and norms of bank finance; Sources of working capital; Factoring services; Various committee reports on bank finance; Dimensions of working capital management.

Management of cash, and inventory.

BOARD OF STUDIES (2018-19)

S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(Much
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	family 200
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 818
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex-Student	(w)usery

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester विशिष्टिकरण : (B)प्रबन्ध

Specialization: (B) Management
PERSONNEL MANAGEMENT (Paper B –II)

वित्तीय प्रबन्ध (प्रश्नपत्र -: Bद्वितीय))

Max.M. 80 Min.M. 16

COURSE INPUTS

- Unit I Concept, Definition, Importance & Objectives of Personnel Management, Historical Development of Personnel Management, Nature, scope planning, Philosophy and Principles of personnel Management and its relation with behavioural sciences.
- **Unit II**Personnel policies, programmes & procedures. Personnel Department; Personnel Functions, Position of personnel Department & Organization of Personnel Management.
- **Unit III** Man power planning Recruitment and Selection, Training & Development of Employees & Executives. Promotion, Demotion, Transfers, Absenteeism & Turnover.
- Unit IV Performance Appraisal and Merit Routing, Discipline. Job-evaluation Wage & Salary Administration, plans of Remuneration & Financial Rewards/Incentive payments.
 Employees Fringe Benefits & Services Safety, Health & Security programme and welfare. Motivation and Moral.

BOARD OF STUDIES (2018-19)				
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(i) much
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Carro 100
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	203.978
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex-Student	(m) usery

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : **(B)**प्रबन्ध

Specialization: (B) Management PRODUCTION MANAGEMENT (Paper B –III)

वित्तीय प्रबन्ध (प्रश्नपत्र -: Bतृतीय)

Max.M. 80 Min.M. 16

COURSE INPUTS

Unit – I Fundamentals of production management, Nature, Scope, Functions ;Problems, Production and Productivity organizing for production. Types of manufacturing systems.

Unit – II Production planning, Objectives, Factors affecting Production Planning. Planning future activities, forecasting. Qualitative & Quantative forecasting Methods, long range forecasts, project planning method(P.E.R.T. and C.P.M.) Process planning System. Techniques of process planning: Assembly charts, process charts make or buy analysis.

Process design, Factors affecting design Relation with types of manufacturing plant location and layout: Factors affecting location. Types of plans layout, evaluation of alternative layout.

Unit – III Work measurement and work standards Uses of work measurement data procedure for work measurement. Direct work measurement. Time study, activity sampling, Indirect work measurement: Synthetic timing, Predetermined motion time system, analytical estimating. Methods analysis: Areas of application, Approaches to methods design, Tools for methods analysis, work simplification programme.

Unit – IVProduction Control – Control functions: Routing Londing, Scheduling, Despatching, Follow up. Quality control & inspection: place of quality control in modern enterprises, organisation of quality control. Statistical quality control, inspection location for inspection, inspection procedure and records, Inspection devices.

BOARD OF STUDIES

(2018-19)IN THE CAPACITY OF INSTITUTION S.NO NAME SIGNATURE Gyanendra Shukla Govt. D.B.Girls PG (Autonomous) Chairman College, Raipur (C.G.) H.O.D College, Subject Expert Dr. O.P Chandrakar P.G 2. Govt. Kurud, (V.C Nominee) Dhamtari(Chhattisgarh) Principal Govt.P.G.Arts and Commerce College Subject Expert 3. Dr. Sudhir Kumar Sharma Bilaspur.(C.G) (Principal Nominee) Professor D.B.Girls PG Member of the Department 4. Mrs. Ritu Marwah Govt. (Autonomous) Asstt. Professor College, Raipur (C.G.) Ex-Student 5. Ms. Neha Dubey Govt. D.B.Girls (Autonomous) College, Raipur (C.G.)

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : **(B)**प्रबन्ध

Specialization : (B) Management STRATEGIC MANAGEMENT (Paper B –IV)

वित्तीय प्रबन्ध (प्रश्नपत्र —: Вचतुर्थ)

Max.M. 80 Min.M. 16

COURSE INPUTS

Unit – I Concept of Strategy: Defining strategy, levels at which strategy operates; Approaches to strategic decision making; Mission and purpose, objectives and goals; Strategic business unit (SBU); Functional level strategies.

Environmental Analysis and Diagnosis :Concept of environment and its components; Environment scanning and appraisal; Organisational appraisal; Strategic advantage analysis and diagnosis, SWOT analysis.

- Unit II Strategy Formulation and Choice of Alternatives: Strategies modernisation, diversification, integration, Merger, take-over and joint strategies; Turnaround, divestment and liquidation strategies; Process of strategic choice-industry, competitor and SWOT analysis; Factors affecting strategic choice; Generic competitive strategies- cost leadership, differentiation focus, value chain analysis, bench marking, service blue printing.
- **Unit III Functional Strategies :**Marketing, production / operations and R & D plans and policies.

Functional Strategies :Personnel and financial plans and policies.

Strategy Implementation: Inter-relationship between formulation and implementation; Issues in strategy implementation; Resource allocation.

Unit – IV Strategy and Structure :Structural considerations, structures for strategies; Organisational design and change.

Strategy Evaluation: Overview of strategic evaluation; Strategic control; Techniques of strategic evaluation and control. Techniques of strategic evaluation and control.

BOARD OF STUDIES (2018-19)

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1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(i) much
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	1000 20 00 10 00 00 00 00 00 00 00 00 00 00 00
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 818
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	De la companya della companya della companya de la companya della
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex-Student	(m) usery

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (C)बैंकिंग एवं बीमा

Specialization: (C) Banking and Insurance

बैंकिंग व्यवहार — (प्रश्नपत्र : **C**— प्रथम)

BANKING PRACTICES (Paper : C – First)

Max.M. 80 Min.M. 16

OBJECTIVE -

This course enables the students to know the working of the Indian banking system and fundamentals of insurance.

- Unit I Bank: Concept, Functions and Services, Prohibited Business, Nature of Banking, Qualities of Banker, Bank and Customer Relationship, Concept of Customer, general Relationship, Bankers, Rights and obligations, Termination of Relationship.
- Unit II Accounts of Customers: Various Customers' Accounts, Opening an account, Nomination facility, Special Types of Customers Minors, Pardanashin Women, Lunatics, Intoxicated Persons, Joint Hindu Family, Limited Companies and Non Trading Concern.
- **Unit III** Employment of Bank Funds, Importance of Liquidity, Cash Reserve, Money at call and short notice, Investments, Statutory provisions regarding liquid Assets, Principles of lending, Types of loan, Interest Tax Act.

Purchase/Discounting of Bills, Legal Position, Bill Market scheme, Lodgement of bills, Vaghul Working Group Report, Letters of Credit, Concept and types, Crossing and endorsements of cheque.

Unit –IV Securities for Advances : General Principles, Advances against Goods, Stock Exchange Securities, Real Estate, Life Policies, Fixed Deposits, Gold, Silver, Bond and Debenture. Lien and Mortgage, Types of mortgage, Hypothication, pledge.

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S.NO	NAME	INSTITUTION	IN THE CAPACITY OF SIGNATUR		
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman (Much		
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)		
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)		
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department		
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex-Student		

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (C)बैंकिंग एवं बीमा

Specialization : (C) Banking and Insurance भारत में बैंकिंग संस्थाएँ— (प्रश्नपत्र : C— द्वितीय)

BANKING INSTITUTION IN INDIA (Paper : C – Second)

- Unit I Indian Banking System: Indigenous Bankers, Money Landers, Nationalization of commercial Bank and their Effects, Classification of Banking Institutions, Commercial Banks, Regional Rural Banks, Cooperative Banks.
- **Unit II** Development Banking in India: IFCI, ICICI, SIDBI, Credit Guarantee Institutions; Export Credit Guarantee Corporation of India, Deposit Insurance and Credit Guarantee Corporation of India.
- Unit III

 R.B.I.: Organization, function, Central Banking functions, Promotional functions, Control of credit by RBI, NBFC and RBI, Commercial Banks and RBI, Power of RBI.

 Banking Regulation Act 1949: Important features, Forms of Business of a Bank, Regulation for Capital, Control over Management, Restrictions on loans and advances winding up of a Banking Company, Amalgamation of Banks.
- Unit –IV Emerging trends in Banking Sector: Narasimham Committee Report,
 Committee on Banking Sector Reforms, Bridge Loan and Privatization of Banks and its impact.

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	(2018-19)						
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1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(Much			
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Jan 1/20 8			
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 818			
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B			
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(w)usey			

Department of Commerce

Under Commerce Board of Studies

M.Com. IV- Semester

विशिष्टिकरण : **(C)**बैंकिंग एवं बीमा

Specialization : (C) Banking and Insurance जीवन बीमा — (प्रश्नपत्र : **C**— तृतीय)

LIFE INSURANCE (Paper : C – Third)

Max.M. 80 Min.M. 16

- **Unit I Life insurance : introduction**, History of life insurance, Utility, Object, Characteristics and importance of life insurance, procedure of getting life insurance, non medical insurance, Insurance of sub standard lives, insurance of female lives and Minors.
- **Unit II Life insurance policy :**Conditions and kinds of Life insurance policies, some important plans of life insurance.
- Unit III Premium and Annuity: Elements of premium; methods of premium computation, Natural premium plan, level premium plan, Gross and net premium, Loading mortality table meaning, characteristics and importance in life insurance; Kinds of mortality table. Annuity: meaning, objects, advantages and kinds of annuity, annuity Vs Life insurance.
- Unit IV Life Insurance agent and his working, settlements of Life insurance claims.
 Guidelines and procedures, Organisation and management of life insurance corporation of India, working and progress.
 Privatization of Life insurance in India, Insurance Regulatory & Development Authority Act, 1999, powers and functions of authority.

BOARD OF STUDIES

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1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman (Mucus				
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)				
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)				
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department				
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student				

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (C)बैंकिंग एवं बीमा

Specialization : (C) Banking and Insurance

सामान्य बीमा – (प्रश्नपत्र : C = चतुर्थ)

GENERAL INSURANCE (Paper : C – Fourth)

- Unit I Introduction: Origin and Development of Insurance: Advantages, Importance and Functions of Insurance, Fundamental principles of Insurance insurable interest, almost good faith, other principles indemnity, subrogation, contribution, mitigating of loss warranties, Proximate cause etc.
- **Unit II Classification and Re-insurance :**General Principles, various methods of reinsurance, under insurance, Over-insurance, double insurance Classification and organisation of Insurance.
- Unit III Marine Insurance :Introduction, Evolution & Development of marine insurance. Necessary elements of marine insurance contract Peril & Scope of marine insurance. Procedure of Taking out Marine Insurance Policy, kinds of Marine insurance Policies, Computation of Marine Insurance Premiums and Returns, Marine Losses Total loss, Actual and Constructive, Partial Loss particular average loss and general average loss, Settlements of Claims and Recoveries, Salvage and Particular Charges.
- Unit IV Fire insurance: Physical and moral haxards, functions of fire insurance, history of fire insurance; principles of fire insurance, meaning of fire, characteristics of fire insurance, contract rights of insurer under a fire insurance contract, procedure of fire insurance policy, fire policy conditions, settlement of claims.
 Miscellaneous Insurance: Personal accident Insurance, Motor, employer's liability fidelity guarantee, burglary, live stock, crop. And workmen's compensation insurance, Cattle Export Risks; Engineering; Aircraft insurance.

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1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(Much	
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	1000 20 100 20 1	
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	2032818	
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	De	
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex-Student	(m) usery	

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (D)करारोपण एवं लेखांकन

Specialization : (D) Taxation and Accounting (1) भारत में प्रत्यक्ष कर (प्रश्नपत्र : **D**— प्रथम)

DIRECT TAX IN INDIA (Paper : D – First)

- **Unit I**Basic Concepts and Definitions, Residential Status and Tax incidence.

 Exempted Income, Deemed Income, Clubbing of Income, Deductions under Section 80.
- **Unit II** Computation of Tax Liabilities of Individual. Taxation on Agriculture Income.
- **Unit III** Return of Income and Assessment, Various Types of Return, types of Assessment.
- **Unit IV** Advance payment of Tax, Tax Deducted at Source, Penalties and Prosecution, Refund of Excess Payment. Income Tax Authorities, Appeal and Revisions, Settlement of cases.

	BOARD OF STUDIES (2018-19)				
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE	
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(i) much	
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Canar 65	
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 418	
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	Be	
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(m) usery	

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (D)करारोपण एवं लेखांकन

Specialization: (D) Taxation and Accounting

अप्रत्यक्ष कर (प्रश्नपत्र : D— द्वितीय) INDIRECT TAX (Paper : D – Second)

- **Unit I** Concepts of Indirect Taxes, Basic conditions of Excise liability, Concept of goods, Excisable goods, Manufacture, Manufacturer. Principles of Classification.
- Valuation of Excisable goods, Definition of Assessable Value, Inclusion and exclusion from Assessable Value, Maximum Retail Price Valuation.
 Assessment Procedure, Demand, Refund and Appeal. Central Excise Value Added Tax Credit System (CENVAT). C.G.VAT
- **Unit III** Nature of customs duty, Types of customs duties, valuation for customs, duty, inclusion and exclusion, valuation under customs act, Procedures for import and export under Custom Duty.
- **Unit IV** Export incentives, Duty drawback, Powers of customs officers, penalties, confiscation of goods.

	BOARD OF STUDIES				
CNO	NAME	(2018-19) INSTITUTION	IN THE CAPACITY OF	SIGNATURE	
S.NO 1.	NAME Dr. Gyanendra Shukla H.O.D			(i) Mucile	
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	Carrier 20	
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 818	
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B	
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(W)usey	

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (D)करारोपण एवं लेखांकन

Specialization : (D) Taxation and Accounting सेवा के क्षेत्र में लेखांकन (प्रश्नपत्र : D— तृतीय)

Accounting in Service Sector (Paper : D – Third)

Max.M. 80 Min.M. 16

- Unit I Accounts of Hotel Companies Introductions, Sources of Income, Heads of Expenditures, Cash Book, Visitor's ledger, final accounts. Accounting for Transport Undertaking Introduction Railways, Trams and Buses, Roadways, Shipping. Preparation of Daily Log book and final accounts (Problems on roadways only)
- **Unit II** Accounts for Hospitals Introduction, preparation of final accounts, capital and revenue expenditure, OPD and IPD register. Accounts of Professional people.
- Unit III Accounting for educational institutions General cash book, Collection Ledger,
 Donors Register, Stock book Register, Salary and wages Register, Types of
 Govt. Grants and its accounting, Annual statement of accounts.
- **Unit IV** Accounts of Co-operative Societies Accounts of Agricultural Farms.

Government Accounting: Basic principles of government Accounting, Commercial Accounting Vs Government Accounting, Consolidated funds contingency fund and public Accounts.

BOARD OF STUDIES (2018-19)				
S.NO	NAME	INSTITUTION	IN THE CAPACITY OF	SIGNATURE
1.	Dr. Gyanendra Shukla H.O.D	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Chairman	(Much)
2.	Dr. O.P Chandrakar Principal	Govt. P.G College, Kurud, Dhamtari(Chhattisgarh)	Subject Expert (V.C Nominee)	family 201
3.	Dr.Sudhir Kumar Sharma Professor	Govt.P.G.Arts and Commerce College Bilaspur.(C.G)	Subject Expert (Principal Nominee)	20% 818
4.	Mrs. Ritu Marwah Asstt. Professor	Govt. D.B.Girls PG (Autonomous) College, Raipur (C.G.)	Member of the Department	B
5.	Ms. Neha Dubey	Govt. D.B.Girls PG (Autonomous) College,Raipur (C.G.)	Ex- Student	(w) usery

Department of Commerce

Under Commerce Board of Studies M.Com. IV- Semester

विशिष्टिकरण : (D)करारोपण एवं लेखांकन

Specialization: (D) Taxation and Accounting

लेखांकन पद्धतियाँ (प्रश्नपत्र : D— चतुर्थ) Accounting Methods (Paper : D - Fourth)

Max.M. 80 Min.M. 16

- **Unit I** Preparation of Accounts from incomplete records and single entry system.
- **Unit II** Branch Accounts Independent and foreign branch. Departmental accounts.
- **Unit III** Lease Accounts, Social Accounting.
- **Unit IV** Accounting for Price level changes. Human Resource Accounting. Insolvency Accounts. (individual and firm).

BOARD OF STUDIES (2018-19)S.NO NAME INSTITUTION IN THE CAPACITY OF SIGNATURE Gyanendra Shukla Govt. D.B.Girls PG (Autonomous) Chairman H.O.D College, Raipur (C.G.) Dr. O.P Chandrakar Govt. P.G College, Kurud. Subject Expert 2. (V.C Nominee) Principal Dhamtari(Chhattisgarh) Govt.P.G.Arts and Commerce College Subject Expert 3. Dr. Sudhir Kumar Sharma Bilaspur.(C.G) (Principal Nominee) Professor Mrs. Ritu Marwah Govt. D.B.Girls PG Member of the Department (Autonomous) 4. Asstt. Professor College, Raipur (C.G.) Govt. D.B.Girls PG (Autonomous) Ex-Student 5. Ms. Neha Dubey College, Raipur (C.G.)